

Policies & Procedures - Time for a Health Check?

Almost every aspect of housing provision is covered by regulation and or legislation. In turn, Registered Providers must have comprehensive Policies & Procedures (P&P) in place as an outdated P&P can affect any chances of success in any dispute and can lead to complaints to the Ombudsmen.

The **Weaver** case highlighted to everyone in housing how crucial it is to have robust and updated P&Ps and also how vital it is to follow these to the letter.

Here are some recent examples of P&P Health checks we have done:

- *Anti-social behaviour*
- *Succession*
- *Clearance of Communal Areas*
- *Starter Tenancy*
- *Rents*
- *Eviction*
- *Decanting Procedures*
- *Equitable Tenancies*
- *Family Intervention Tenancies (FITS)*
- *Data Protection Act & Disclosure*
- *Resident wardens*
- *Abandoned premises*
- *Unauthorised occupants*
- *Abandoned belongings*
- *Parking on estates*
- *Access for gas safety*

Fixed fee

We are now able to offer a Health Check to clients on a fixed fee of £500 + VAT per policy and this will include:

- Review of documentation
- Recommendations for improvement / redrafting

The Health Check will be carried out by one of our experienced housing lawyers and will take into account your current P&P, but will also consider:

- The impact of recent changes to legislation
- New case law
- Expectations of the TSA
- Expectations of the HCA
- The Key Lines of Enquiry (KLOEs)
- Inspection reports

Contact us

To discuss your needs in more detail, please contact:

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