

What's New in 2009?...

After a very busy 2008, we at Whiteheads have taken the opportunity over the festive break to reflect on what we can do to further improve on the services we offer to our clients and the wider housing world.

Below are a few of the projects that we will be working on in 2009 including some new additions to the Company's range of services as well as some of the successful projects started in 2008 that will continue.

Key Conferences & Events

- SLCNG Conference
- HouseMark ASB Conference
- CIH Conference
- NHF Conference
- Northern Consortium ASB Conference
- CSHS Conference

News & E-briefings

- Disrepair
- Property Matters
- Housing Matters
- Newsletters
- Case updates

New Courses

In addition to our suite of training courses in a wide range of housing-related areas, Whiteheads has designed the following new courses for 2009.

1. **Housing Law for Housing Professionals** – An Overview of all the changes in legislation and case law that will affect your Housing Management teams in the coming year
2. **Issues in Disrepair** – Update on how legal changes and best practice can help you save money when defending Disrepair claims
3. **Property Matters Masterclass** – Legal and regulatory developments that will affect social landlords who operate mixed-tenure estates
4. **Leasehold Management Skills Course (service charges)** – designed to update and upskill leasehold managers and their teams on key issues in the area of service charges
5. **Evidence gathering and witness statements Masterclass** – a 2-day course dealing with the theoretical aspects of evidence gathering, interviewing techniques, statement preparation and presenting your case to the court.

Seminars

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| <p>Property Matters</p> <p>March – Manchester May – London June – Leeds June – Sheffield September – Preston October – Southampton November – Sheffield December – Bolton</p> | <p>Disrepair Roadshow</p> <p>March – Manchester May – London June – Leeds June – Sheffield September – Preston October – Southampton November – Sheffield December – Bolton</p> |
| <p>ASB / Nuisance</p> <p>March – Manchester March – Leeds May – London June – Leeds June – Sheffield September – Preston September – Leeds October – Southampton November – Leeds November – Sheffield December – Bolton</p> | <p>Housing Management</p> <p>March – Manchester May – London June – Leeds June – Sheffield September – Preston October – Southampton November – Sheffield December – Bolton</p> |

Certificates

To help those responsible for the training and development of their teams, from this year, people who attend any Whiteheads course will be given a certificate of attendance that can be used towards any CPD requirements they have.

New colleagues

- Stephen Daniels joined us at the end of 2008 as a consultant in our Property team.
- Elaine Davies qualified as a Solicitor in November 2008
- Michelle Hargreaves joined us as a Paralegal in January 2009

